

# Program Roll-Up

Apr 1, 2024 - Jun 30, 2024

| Program                              | Total Users | New Users | Sessions | Engagement Rate |
|--------------------------------------|-------------|-----------|----------|-----------------|
| Army Family Team Building            | 1,338       | 708       | 1,613    | 63.67%          |
| Army Family Action Plan              | 1,129       | 458       | 1,329    | 69.9%           |
| Army Family Web Portal               | 258         | 97        | 284      | 76.41%          |
| Army Volunteer Corps                 | 3,439       | 2,228     | 4,212    | 69.42%          |
| Exceptional Family Member Program    | 9,629       | 6,694     | 12,992   | 60.95%          |
| Information and Referral             | 643         | 190       | 755      | 76.16%          |
| MD&SSO                               | 2,096       | 1,085     | 2,464    | 63.96%          |
| Relocation Readiness                 | 4,430       | 2,481     | 5,641    | 66.5%           |
| Survivor Outreach Services           | 3,828       | 2,913     | 4,392    | 54.8%           |
| Soldier and Family Assistance Center | 1,476       | 578       | 1,697    | 75.01%          |



# Program Roll-Up

Apr 1, 2024 - Jun 30, 2024

| PROGRAM   | Total Users | New Users | Sessions | <b>Engagement Rate</b> |
|---|-------------|-----------|----------|------------------------|
| <b>Employment Readiness</b>                                 |             |           |          |                        |
| Employment Readiness Program                                | 55,221      | 33,323    | 68,748   | 63.41%                 |
| Army Spouse Employment,<br>Career and Education Information | 4,661       | 506       | 5,673    | 83.77%                 |
|   |             |           |          |                        |
| Family Advocacy Program                                     | Total Users | New Users | Sessions | <b>Engagement Rate</b> |
| Family Advocacy Program                                     | 9,366       | 5,863     | 12,467   | 59.73%                 |
| New Parent Support Program                                  | 1,464       | 628       | 1,825    | 62.3%                  |
| Victim Advocacy Program                                     | 1,226       | 598       | 1,509    | 64.55%                 |
|   |             |           |          |                        |
| Financial Readiness Program                                 | Total Users | New Users | Sessions | Engagement Rate        |
| Financial Readiness Progran                                 | n 9,155     | 5,125     | 12,242   | 63.79%                 |
| Army Emergency Relief                                       | 6,840       | 4,101     | 9,559    | 62.22%                 |



# Happenings Roll-Up

Apr 1, 2024 - Jun 30, 2024

|                                  | Total users | New users | Sessions • | Engagement ra |
|----------------------------------|-------------|-----------|------------|---------------|
| Military Spouse Appreciation Day | 1,982       | 1,021     | 2,160      | 64.81%        |
| Volunteer Appreciation Week      | 297         | 148       | 332        | 68.07%        |
| Child Abuse Prevention Month     | 397         | 197       | 441        | 63.04%        |
| Memorial Day                     | 3,829       | 1,888     | 4,373      | 68.56%        |
| Gold Star Spouses                | 179         | 104       | 196        | 57.14%        |



## Army Community Service

Views

174,149

Visits (pageviews) to your page

Engagement rate

61%

Average time people are engaged on your website

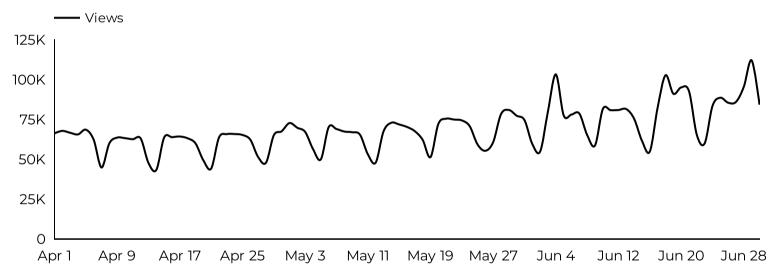
Total users

100,745

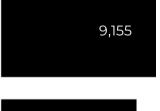
The total number of users who visited your website

# What programs are users visiting?

55,221









| Relocation |
|------------|
| Readiness  |





### Visits from social media.

| Social Media | Total users ▼ |
|--------------|---------------|
| Facebook     | 407           |
| YouTube      | 19            |
| Other        | 10            |
| Instagram    | 3             |



#### Army Family Team Building (AFTB)

Views 1,773

Sessions 1,613

Total users 1,338

Compared Y-o-Y

708 \$ 47.5%

01:53

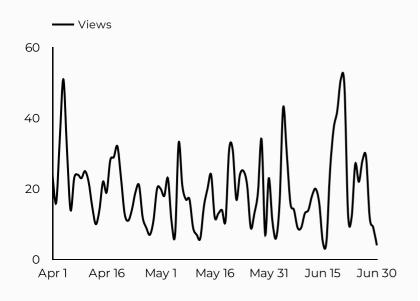
**\$** -50.7%

Avg. Session Time Engagement rate

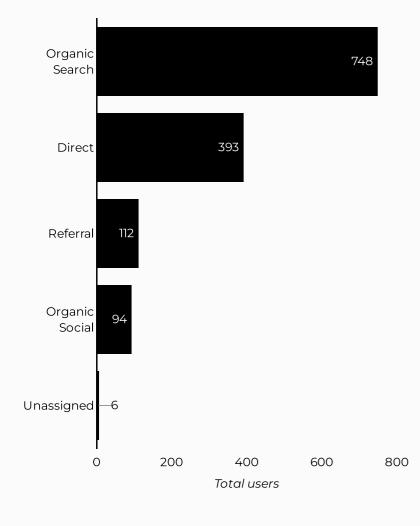
64%

**163.6%** 

#### How is site traffic trending?



#### Which channels are driving traffic?



#### **Top US Army Installations**

Sorted by Total Users

| Installation           | Total users ▼ |
|------------------------|---------------|
| www.armymwr.com        | 694           |
| bliss.armymwr.com      | 112           |
| johnson.armymwr.com    | 107           |
| carson.armymwr.com     | 75            |
| cavazos.armymwr.com    | 67            |
| campbell.armymwr.com   | 58            |
| hawaii.armymwr.com     | 49            |
| knox.armymwr.com       | 22            |
| eisenhower.armymwr.com | 21            |
| jackson.armymwr.com    | 20            |

| Session source                      | Total users ▼ |
|-------------------------------------|---------------|
| google                              | 662           |
| (direct)                            | 393           |
| bing                                | 68            |
| m.facebook.com                      | 66            |
| home.army.mil                       | 50            |
| installations.militaryonesource.mil | 15            |
| lm.facebook.com                     | 15            |
| yahoo                               | 13            |
| l.facebook.com                      | 12            |
| (not set)                           | 6             |



#### Army Family Action Plan (AFAP)

Views 1,490 1,4% Sessions **1,329** 

Total users 1,129

458 \$\frac{1}{4} 53.7\%

New users

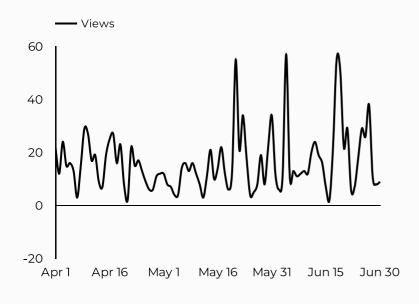
Avg. Session Time Engagement rate

**1**0.6%

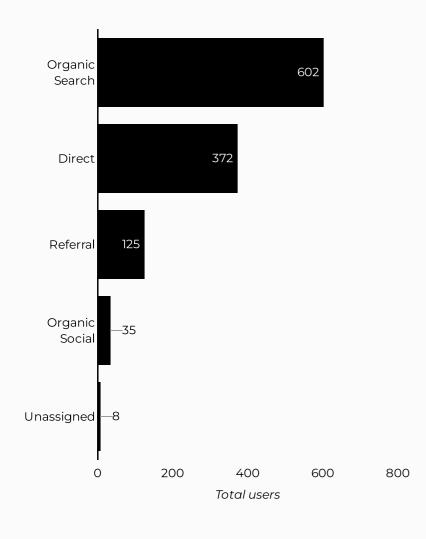
O2:13 70%

**182.7**%

#### How is site traffic trending?



#### Which channels are driving traffic?



#### **Top US Army Installations**

Sorted by Total Users

| Installation           | Total | % Д      |
|------------------------|-------|----------|
| www.armymwr.com        | 546   | 22.4% 🛊  |
| wiesbaden.armymwr.com  | 86    | 258.3% 🛊 |
| campbell.armymwr.com   | 59    | -        |
| bliss.armymwr.com      | 53    | 10.4% 🛊  |
| carson.armymwr.com     | 44    | -20.0% 🖡 |
| carlisle.armymwr.com   | 40    | 81.8% 🛊  |
| hawaii.armymwr.com     | 29    | 7.4% 🛊   |
| humphreys.armymwr.com  | 29    | -27.5% 🖡 |
| eisenhower.armymwr.com | 28    | -        |
| sill.armymwr.com       | 23    | -17.9% 🖡 |
|                        |       |          |

| Session source            | Total users ▼ |
|---------------------------|---------------|
| google                    | 517           |
| (direct)                  | 372           |
| bing                      | 75            |
| home.army.mil             | 43            |
| army.mil                  | 24            |
| m.facebook.com            | 23            |
| installations.militaryone | 16            |
| armyresilience.army.mil   | 9             |
| (not set)                 | 8             |
| l.facebook.com            | 6             |



#### Army Family Web Portal (AFWP)

Views 283 at 38.7%

Sessions **284 a** 50.3%

Total users 258

**≜** 46.6% Compared Y-o-Y

New users 97

**4.0**%

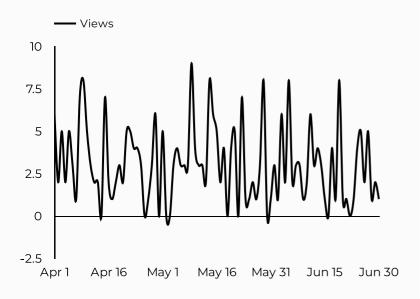
Avg. Session Time Engagement rate

01:16

76%

**167.4**% **167.4**%

#### How is site traffic trending?

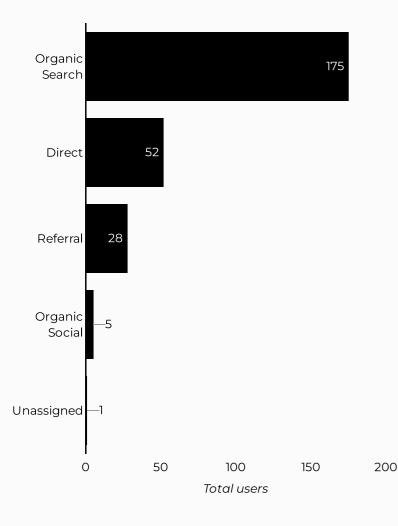


#### **Top US Army Installations**

Sorted by Total Users

| Installation         | Total users ▼ |
|----------------------|---------------|
| www.armymwr.com      | 200           |
| cavazos.armymwr.com  | 31            |
| training.armymwr.com | 22            |
| jblm.armymwr.com     | 5             |

#### Which channels are driving traffic?



| Session source                      | Total users ▼ |
|-------------------------------------|---------------|
| google                              | 140           |
| (direct)                            | 52            |
| bing                                | 26            |
| myarmybenefits.us.army.mil          | 20            |
| yahoo                               | 5             |
| duckduckgo                          | 4             |
| home.army.mil                       | 4             |
| installations.militaryonesource.mil | 2             |
| m.facebook.com                      | 2             |
| (not set)                           | 1             |



#### Army Volunteer Corps (AVC)

Views 4,791 **1** 95.2%

Sessions 4,212 Total users 3,439

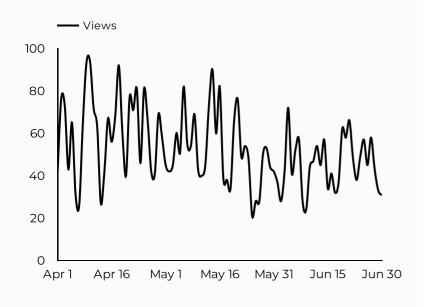
2.228

Avg. Session Time Engagement rate

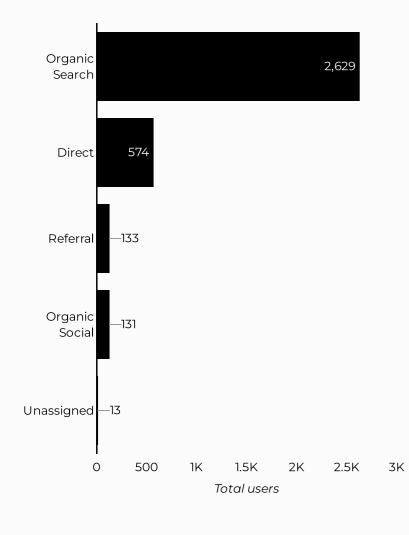
02:18 69%

60.4%

#### How is site traffic trending?



#### Which channels are driving traffic?



#### **Top US Army Installations**

Sorted by Total Users

New users

| Installation           | Total users • |
|------------------------|---------------|
| www.armymwr.com        | 1,511         |
| carson.armymwr.com     | 372           |
| bliss.armymwr.com      | 230           |
| campbell.armymwr.com   | 230           |
| humphreys.armymwr.com  | 186           |
| eisenhower.armymwr.com | 149           |
| cavazos.armymwr.com    | 145           |
| wiesbaden.armymwr.com  | 132           |
| hawaii.armymwr.com     | 110           |
| jackson.armymwr.com    | 101           |

| Session source  | Total users 🔻 |
|-----------------|---------------|
| google          | 2,404         |
| (direct)        | 574           |
| bing            | 182           |
| home.army.mil   | 80            |
| m.facebook.com  | 63            |
| l.facebook.com  | 31            |
| lm.facebook.com | 28            |
| yahoo           | 25            |
| duckduckgo      | 15            |
| (not set)       | 13            |



### Volunteer Appreciation Week

Views 361 **109.9**% **109.9**% Sessions 332 112.8%

Total users 297

**107.7**% **107.7**% Compared Y-o-\

New users 148 **1** 957.1%

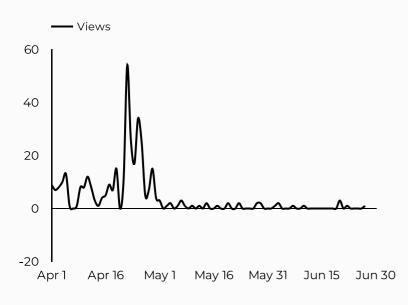
Avg. Session Time Engagement rate 01:31

**1**0.4%

68%

**★** 784.9%

#### How is site traffic trending?

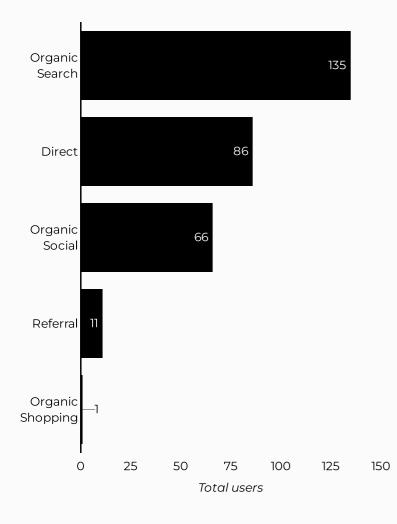


#### **Top US Army Installations**

Sorted by Total Users

| Installation        | Total users ▼ |
|---------------------|---------------|
| www.armymwr.com     | 266           |
| liberty.armymwr.com | 35            |

#### Which channels are driving traffic?



| Session source          | Total users ▼ |
|-------------------------|---------------|
| google                  | 109           |
| (direct)                | 86            |
| m.facebook.com          | 37            |
| bing                    | 20            |
| lm.facebook.com         | 19            |
| l.facebook.com          | 8             |
| home.army.mil           | 3             |
| yahoo                   | 3             |
| armyresilience.army.mil | 2             |
| duckduckgo              | 2             |



#### Employment Readiness Program (ERP)

Views 82,100 \$ 34.1% Sessions **68,748** 

Total users **55,221** 

38.9% Compared Y-o-

New users **33,323** 

Avg. Session Time Engagement rate

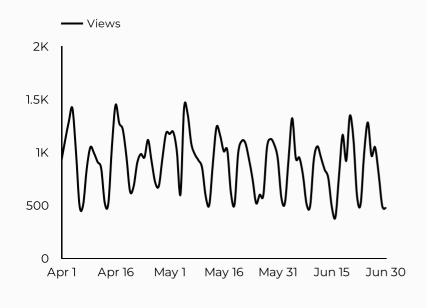
02:01

**₹** -8.7%

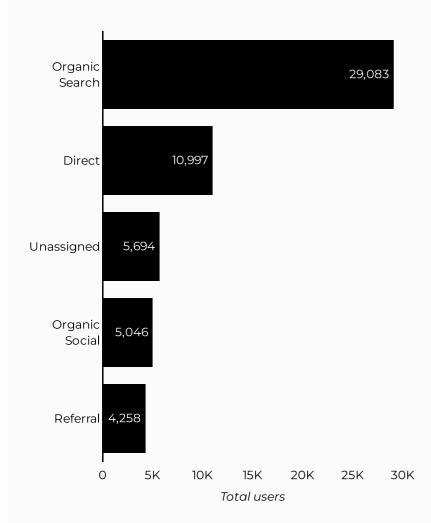
63%

**★** 75.1%

#### How is site traffic trending?



#### Which channels are driving traffic?



#### **Top US Army Installations**

Sorted by Total Users

| Installation              | Total users 🕶 |
|---------------------------|---------------|
| www.armymwr.com           | 22,226        |
| jblm.armymwr.com          | 5,232         |
| redstone.armymwr.com      | 3,333         |
| hawaii.armymwr.com        | 3,120         |
| stewarthunter.armymwr.com | 2,012         |
| liberty.armymwr.com       | 1,845         |
| carson.armymwr.com        | 1,610         |
| jackson.armymwr.com       | 1,553         |
| bliss.armymwr.com         | 1,177         |
| humphreys.armymwr.com     | 1,029         |

| Session source  | Total users ▼ |
|-----------------|---------------|
| google          | 25,607        |
| (direct)        | 10,997        |
| DSP_Display     | 4,971         |
| m.facebook.com  | 3,434         |
| bing            | 2,575         |
| home.army.mil   | 1,735         |
| lm.facebook.com | 920           |
| yahoo           | 565           |
| l.facebook.com  | 537           |
| usajobs.gov     | 455           |



#### Army Spouse Employment, Career and Education Information

Views 6,003

**★** 7.7%

Sessions 5,673 Total users 4,661

> **4.3**% Compared Y-o-Y

New users 506

**≜** 8.4%

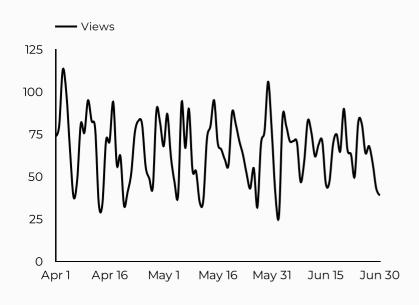
Avg. Session Time Engagement rate

02:02 **★** 7.6%

84%

**1,163.1%** 

#### How is site traffic trending?

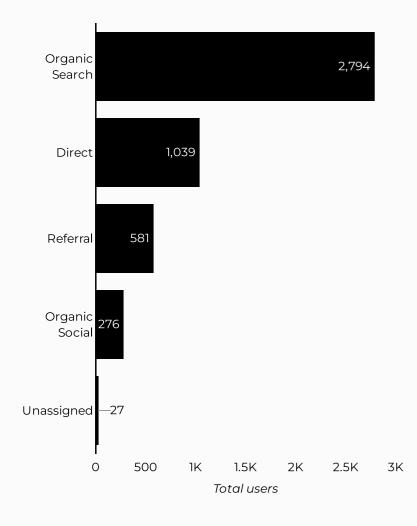


#### **Top US Army Installations**

Sorted by Total Users

| Installation    | Total users ▼ |
|-----------------|---------------|
| www.armymwr.com | 4,661         |

#### Which channels are driving traffic?



| Session source                      | Total users ▼ |
|-------------------------------------|---------------|
| google                              | 2,529         |
| (direct)                            | 1,039         |
| home.army.mil                       | 275           |
| bing                                | 186           |
| m.facebook.com                      | 167           |
| installations.militaryonesource.mil | 97            |
| l.facebook.com                      | 55            |
| yahoo                               | 46            |
| lm.facebook.com                     | 42            |
| military.com                        | 34            |



#### Military Spouse Appreciation Day

Views 2,355 **174.5**% **174.5**%

Sessions 2,160 **167.7**% **167.7**%

Total users 1,982

**175.3%** 

New users 1,021 **226.2**%

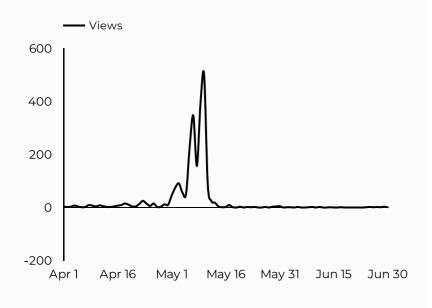
Avg. Session Time Engagement rate

**‡** -18.0%

65%

**★** 160.2%

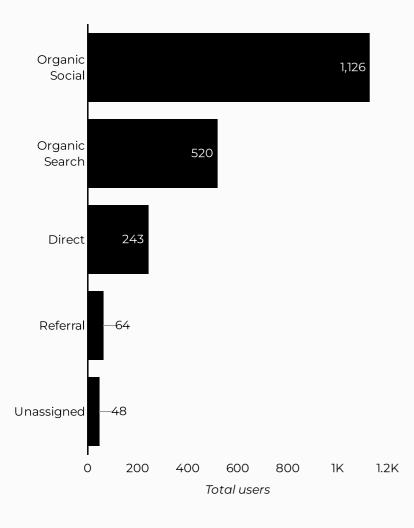
#### How is site traffic trending?



#### **Top US Army Installations** Sorted by Total Users

| Installation               | Total users 🕶 |
|----------------------------|---------------|
| www.armymwr.com            | 1,599         |
| sill.armymwr.com           | 97            |
| kaiserslautern.armymwr.com | 84            |
| wiesbaden.armymwr.com      | 59            |
| leonardwood.armymwr.com    | 47            |
| baumholder.armymwr.com     | 39            |
| mccoy.armymwr.com          | 15            |
| jblm.armymwr.com           | 13            |
| hawaii.armymwr.com         | 8             |
| cavazos.armymwr.com        | 7             |

#### Which channels are driving traffic?



| Session source  | Total users ▼ |
|-----------------|---------------|
| m.facebook.com  | 780           |
| google          | 478           |
| lm.facebook.com | 264           |
| (direct)        | 243           |
| l.facebook.com  | 75            |
| (not set)       | 46            |
| bing            | 34            |
| home.army.mil   | 30            |
| duckduckgo      | 5             |
| l.instagram.com | 4             |



#### Exceptional Family Member Program (EFMP)

Views 14,274 **18.1% 18.1 18.1 18.1 18.1 18.1 18.1 18.1 18.1 18.1 18.1 18.1 18.1 18.1 18.1 18.1 18.1** 

Sessions 12,992

Total users 9,629 **16.4%** 

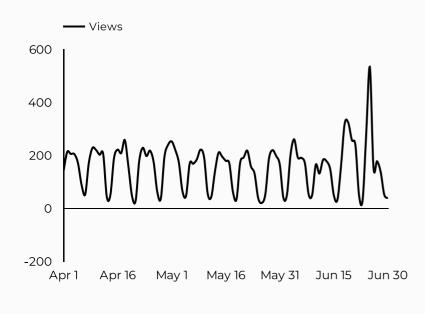
New users 6,694 **1** 21.0%

Avg. Session Time Engagement rate

-18.9%

02:17 61% **★** 39.8%

#### How is site traffic trending?

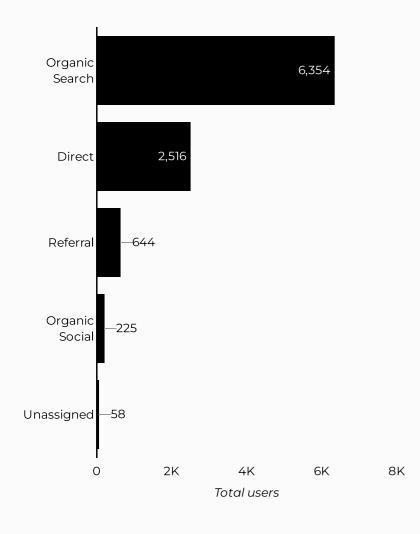


#### **Top US Army Installations**

Sorted by Total Users

| Installation          | Total users ▼ |
|-----------------------|---------------|
| jblm.armymwr.com      | 1,378         |
| hawaii.armymwr.com    | 1,026         |
| www.armymwr.com       | 915           |
| bliss.armymwr.com     | 837           |
| cavazos.armymwr.com   | 802           |
| carson.armymwr.com    | 683           |
| campbell.armymwr.com  | 501           |
| moore.armymwr.com     | 390           |
| liberty.armymwr.com   | 383           |
| humphreys.armymwr.com | 218           |

#### Which channels are driving traffic?



| Session source            | Total users ▼ |
|---------------------------|---------------|
| google                    | 5,779         |
| (direct)                  | 2,516         |
| bing                      | 502           |
| home.army.mil             | 196           |
| m.facebook.com            | 138           |
| installations.militaryone | 131           |
| yahoo                     | 70            |
| myarmybenefits.us.army    | 69            |
| l.facebook.com            | 63            |
| (not set)                 | 57            |



#### Family Advocacy Program (FAP)

Views 13,854

**★** 36.5%

Sessions 12,467 Total users 9,366

**★** 33.6%

New users 5,863

**★** 32.6%

Avg. Session Time Engagement rate

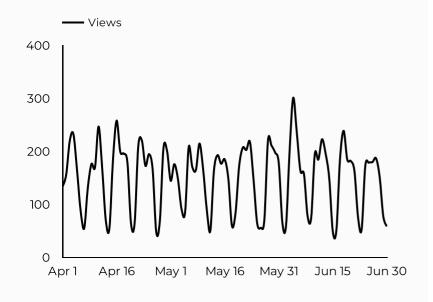
**₹** -7.2%

02:20

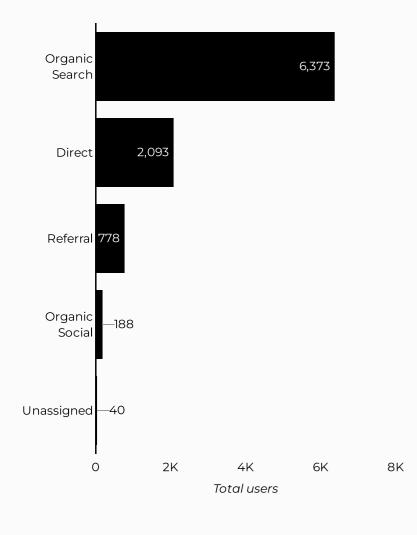
60%

**47.4**%

#### How is site traffic trending?



#### Which channels are driving traffic?



#### **Top US Army Installations**

Sorted by Total Users

| Installation          | Total users ▼ |
|-----------------------|---------------|
| www.armymwr.com       | 2,752         |
| bliss.armymwr.com     | 856           |
| jblm.armymwr.com      | 843           |
| cavazos.armymwr.com   | 573           |
| hawaii.armymwr.com    | 495           |
| campbell.armymwr.com  | 446           |
| wiesbaden.armymwr.com | 368           |
| moore.armymwr.com     | 343           |
| humphreys.armymwr.com | 291           |
| belvoir.armymwr.com   | 184           |

| Session source            | Total users ▼ |
|---------------------------|---------------|
| google                    | 5,803         |
| (direct)                  | 2,093         |
| bing                      | 497           |
| home.army.mil             | 332           |
| installations.militaryone | 161           |
| m.facebook.com            | 101           |
| armyresilience.army.mil   | 85            |
| yahoo                     | 66            |
| army.mil                  | 54            |
| duckduckgo                | 42            |

## ARMY MWR New Parent Support Program (NPSP)

Views 2,092 \$\frac{1}{2}\$ 56.8%

Sessions 1,825

7,464

rs New users  $\frac{1}{4}$  628  $\frac{1}{6}$  63.5%

Avg. Session Time Engagement rate

01:50

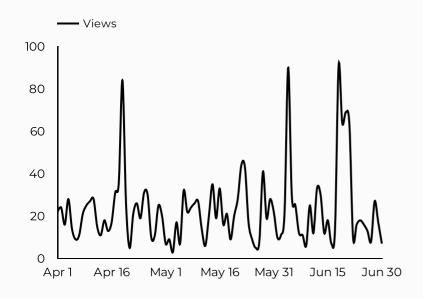
**₹** -19.6%

ngagement rat

**118.7**% **118.7** 

62%

How is site traffic trending?

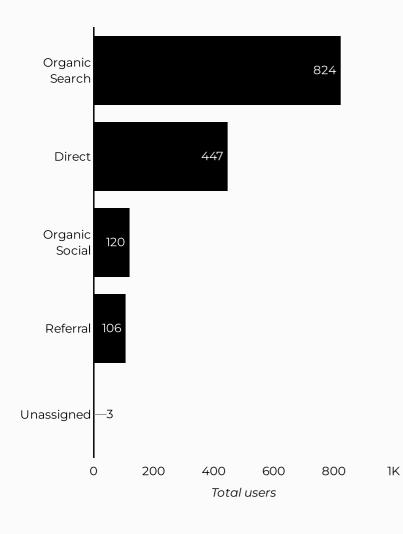


#### **Top US Army Installations**

Sorted by Total Users

| Installation           | Total users ▼ |
|------------------------|---------------|
| cavazos.armymwr.com    | 200           |
| www.armymwr.com        | 176           |
| campbell.armymwr.com   | 124           |
| eisenhower.armymwr.com | 105           |
| stuttgart.armymwr.com  | 105           |
| hawaii.armymwr.com     | 101           |
| moore.armymwr.com      | 80            |
| bliss.armymwr.com      | 52            |
| wiesbaden.armymwr.com  | 41            |
| novosel.armymwr.com    | 40            |

#### Which channels are driving traffic?



| Total users 🔻 |
|---------------|
| 730           |
| 447           |
| 89            |
| 71            |
| 41            |
| 35            |
| 16            |
| 16            |
| 12            |
| 10            |
|               |



#### Victim Advocacy Program (VAP)

Views 1,626 **14.6**%

Sessions 1,509 Total users 1,226

598 **1** 9.9% Compared Y-o-Y

New users

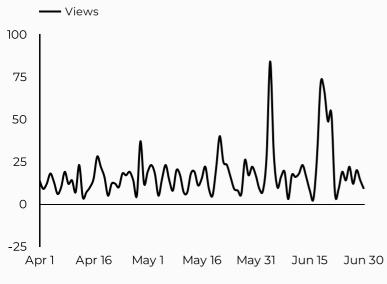
Avg. Session Time Engagement rate 02:20

**₹** -7.0%

65%

**\$** 88.6%

#### How is site traffic trending?

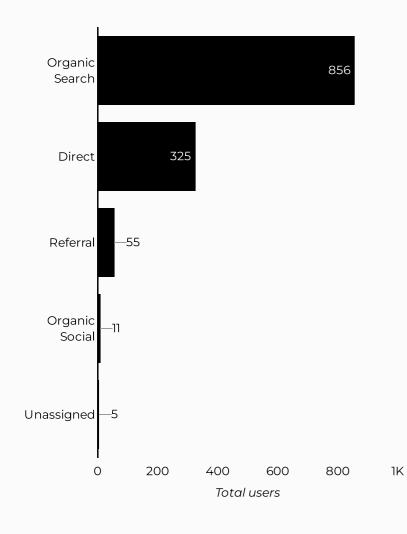


#### **Top US Army Installations**

Sorted by Total Users

| Installation          | Total users ▼ |
|-----------------------|---------------|
| www.armymwr.com       | 275           |
| carson.armymwr.com    | 176           |
| hawaii.armymwr.com    | 133           |
| cavazos.armymwr.com   | 114           |
| redstone.armymwr.com  | 59            |
| meade.armymwr.com     | 47            |
| sill.armymwr.com      | 31            |
| drum.armymwr.com      | 26            |
| jbmhh.armymwr.com     | 26            |
| wiesbaden.armymwr.com | 25            |

#### Which channels are driving traffic?



| Session source                      | Total users ▼ |
|-------------------------------------|---------------|
| google                              | 755           |
| (direct)                            | 325           |
| bing                                | 72            |
| home.army.mil                       | 17            |
| yahoo                               | 15            |
| duckduckgo                          | 12            |
| installations.militaryonesource.mil | 10            |
| m.facebook.com                      | 10            |
| armyresilience.army.mil             | 6             |
| (not set)                           | 5             |



#### Child Abuse Prevention Month

Views 446 **17.7**% **17.7**%

Sessions 441 **28.6%** 

Total users 397 **★** 32.3%

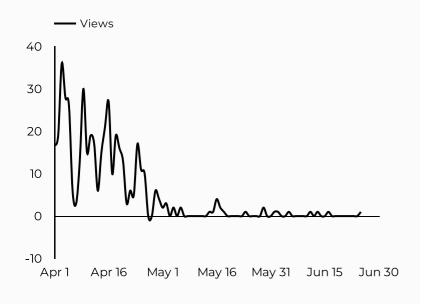
New users 197 **140.2**% **140.2**% Compared Y-oAvg. Session Time Engagement rate 01:51

**★** 75.5%

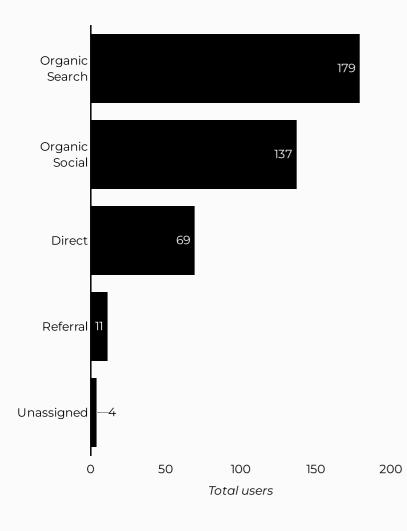
63%

**237.8**%

#### How is site traffic trending?



#### Which channels are driving traffic?



#### **Top US Army Installations**

Sorted by Total Users

| Installation           | Total users ▼ |
|------------------------|---------------|
| www.armymwr.com        | 190           |
| liberty.armymwr.com    | 64            |
| hawaii.armymwr.com     | 48            |
| moore.armymwr.com      | 39            |
| belvoir.armymwr.com    | 35            |
| carson.armymwr.com     | 16            |
| ansbach.armymwr.com    | 4             |
| wainwright.armymwr.com | 3             |
| westpoint.armymwr.com  | 2             |
| stuttgart.armymwr.com  | 1             |
|                        |               |

| Session source          | Total users ▼ |
|-------------------------|---------------|
| google                  | 167           |
| m.facebook.com          | 84            |
| (direct)                | 69            |
| lm.facebook.com         | 36            |
| l.facebook.com          | 17            |
| bing                    | 10            |
| (not set)               | 4             |
| home.army.mil           | 4             |
| armyresilience.army.mil | 1             |
| duckduckgo              | 1             |



#### Financial Readiness Program (FRP)

Views 13,389 **-**0.3%

Sessions 12,242 Total users 9,155

5,125 **1.1**% **1.1**%

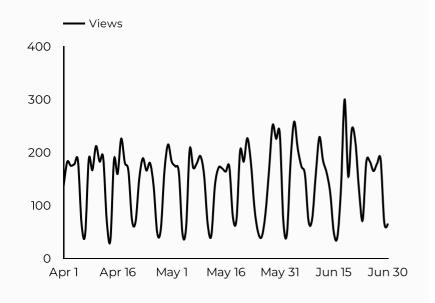
Avg. Session Time Engagement rate

**₹** -8.9%

64%

**★** 65.5%

#### How is site traffic trending?



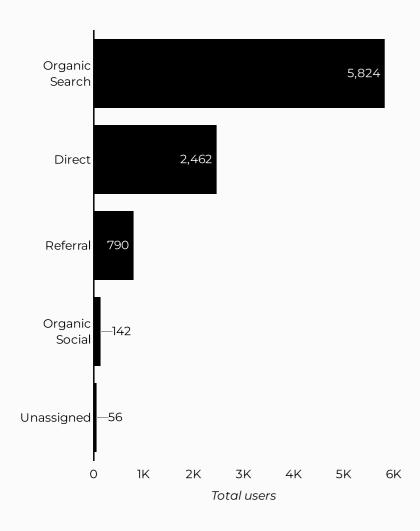
#### **Top US Army Installations**

Sorted by Total Users

New users

| Installation            | Total users ▼ |
|-------------------------|---------------|
| www.armymwr.com         | 1,365         |
| liberty.armymwr.com     | 1,350         |
| bliss.armymwr.com       | 1,242         |
| carson.armymwr.com      | 966           |
| moore.armymwr.com       | 446           |
| jblm.armymwr.com        | 366           |
| campbell.armymwr.com    | 339           |
| humphreys.armymwr.com   | 336           |
| redstone.armymwr.com    | 269           |
| gregg-adams.armymwr.com | 262           |

#### Which channels are driving traffic?



| Session source                      | Total users ▼ |
|-------------------------------------|---------------|
| google                              | 5,228         |
| (direct)                            | 2,462         |
| bing                                | 511           |
| home.army.mil                       | 357           |
| myarmybenefits.us.army.mil          | 120           |
| m.facebook.com                      | 79            |
| installations.militaryonesource.mil | 77            |
| (not set)                           | 54            |
| yahoo                               | 51            |
| campsite.bio                        | 34            |



#### Army Emergency Relief (AER)

10,149

Sessions 9,559

Total users 6,840

-4.0% Compared Y-oNew users 4,101

-4.7%

Avg. Session Time Engagement rate

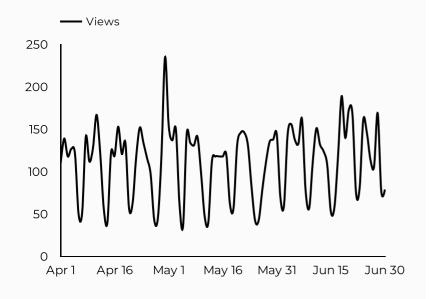
02:16

**₹** -5.8%

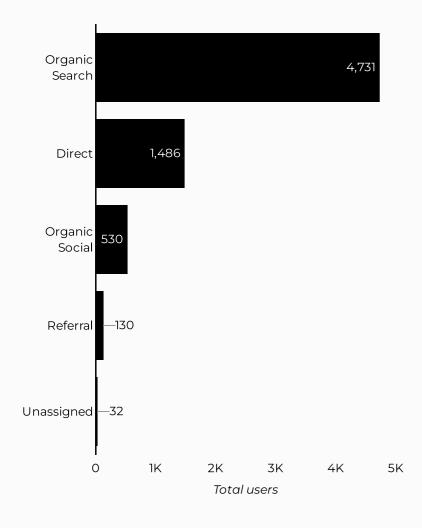
62%

**★** 55.4%

#### How is site traffic trending?



#### Which channels are driving traffic?



#### **Top US Army Installations**

Sorted by Total Users

| Installation            | Total users ▼ |
|-------------------------|---------------|
| humphreys.armymwr.com   | 1,776         |
| carson.armymwr.com      | 966           |
| bliss.armymwr.com       | 918           |
| liberty.armymwr.com     | 807           |
| moore.armymwr.com       | 316           |
| leavenworth.armymwr.com | 276           |
| redstone.armymwr.com    | 202           |
| gregg-adams.armymwr.com | 177           |
| sill.armymwr.com        | 159           |
| eisenhower.armymwr.com  | 152           |

| Session source  | Total users ▼ |
|-----------------|---------------|
| google          | 4,407         |
| (direct)        | 1,486         |
| m.facebook.com  | 405           |
| bing            | 255           |
| lm.facebook.com | 76            |
| home.army.mil   | 53            |
| l.facebook.com  | 44            |
| duckduckgo      | 35            |
| (not set)       | 32            |
| yahoo           | 32            |



#### Information and Referral

 Sessions **755 1**8.7%

Total users 643

19.5% Compared Y-o-Y

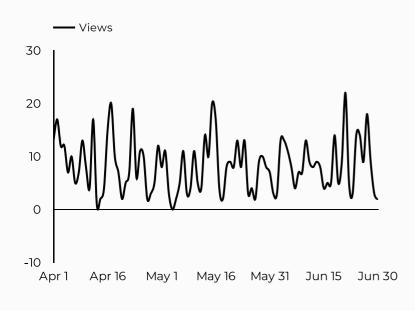
Avg. Session Time Engagement rate

01:47 76 \$ -25.4% \$ 33

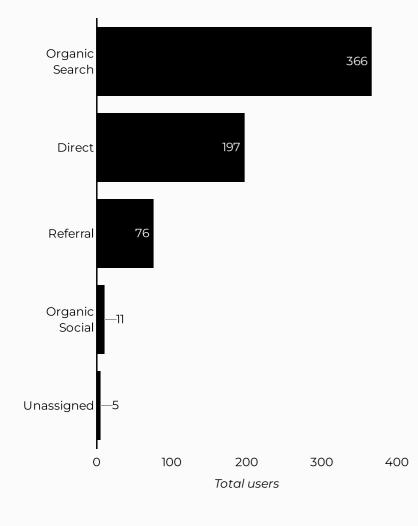
76%

**★** 336.4%

#### How is site traffic trending?



#### Which channels are driving traffic?



#### **Top US Army Installations**

Sorted by Total Users

| Installation            | Total users ▼ |
|-------------------------|---------------|
| cavazos.armymwr.com     | 214           |
| www.armymwr.com         | 194           |
| liberty.armymwr.com     | 48            |
| carson.armymwr.com      | 46            |
| jblm.armymwr.com        | 35            |
| eisenhower.armymwr.com  | 29            |
| humphreys.armymwr.com   | 27            |
| novosel.armymwr.com     | 20            |
| gregg-adams.armymwr.com | 9             |
| moore.armymwr.com       | 9             |

| Session source                      | Total users ▼ |
|-------------------------------------|---------------|
| google                              | 327           |
| (direct)                            | 197           |
| bing                                | 35            |
| home.army.mil                       | 30            |
| installations.militaryonesource.mil | 18            |
| l.facebook.com                      | 6             |
| (not set)                           | 5             |
| m.facebook.com                      | 4             |
| myarmybenefits.us.army.mil          | 4             |
| yahoo                               | 4             |



#### MD&SSO

Views 2,798 **★** 71.6%

Sessions 2,464

Total users 2,096

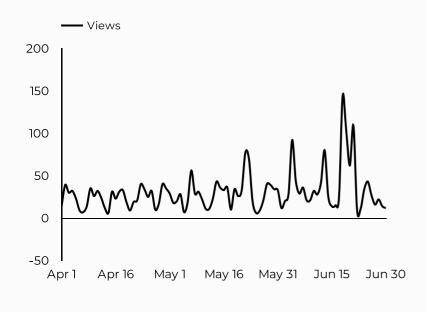
New users 1,085 **101.7**% **101.7**%

Avg. Session Time Engagement rate 01:39

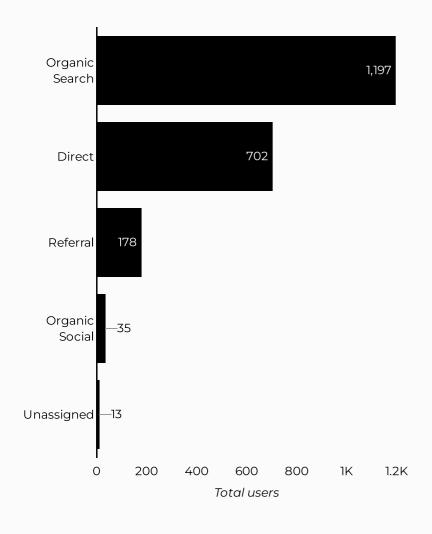
64%

**30.7**% **★** 86.3%

#### How is site traffic trending?



#### Which channels are driving traffic?



#### **Top US Army Installations**

Sorted by Total Users

| Installation           | Total users 🔻 |
|------------------------|---------------|
| liberty.armymwr.com    | 387           |
| cavazos.armymwr.com    | 309           |
| www.armymwr.com        | 308           |
| carson.armymwr.com     | 291           |
| bliss.armymwr.com      | 114           |
| hawaii.armymwr.com     | 107           |
| eisenhower.armymwr.com | 81            |
| jblm.armymwr.com       | 74            |
| humphreys.armymwr.com  | 47            |
| riley.armymwr.com      | 40            |
|                        |               |

| Session source                      | Total users ▼ |
|-------------------------------------|---------------|
| google                              | 1,037         |
| (direct)                            | 702           |
| bing                                | 125           |
| home.army.mil                       | 66            |
| installations.militaryonesource.mil | 48            |
| myarmybenefits.us.army.mil          | 23            |
| yahoo                               | 23            |
| l.facebook.com                      | 15            |
| (not set)                           | 13            |
| m.facebook.com                      | 13            |



#### Relocation Readiness

Views

6,354

Sessions

5,641

Total users

4,430

**1**9.3% Compared \

New users

2,481

13.2%

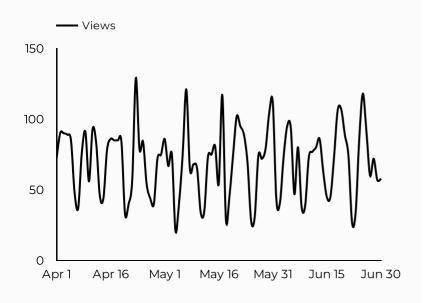
Avg. Session Time Engagement rate

02:43 6

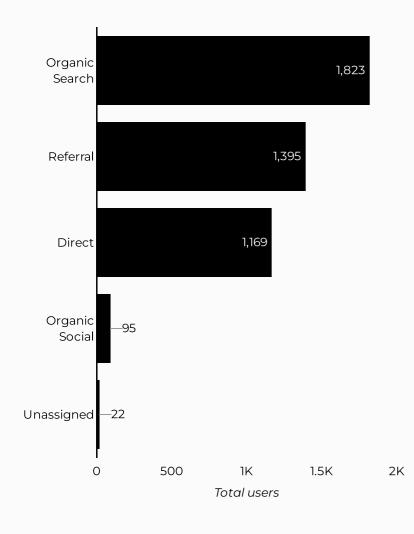
66%

**£** 60.1%

#### How is site traffic trending?



#### Which channels are driving traffic?



#### **Top US Army Installations**

Sorted by Total Users

| Installation            | Total users ▼ |
|-------------------------|---------------|
| carson.armymwr.com      | 1,253         |
| www.armymwr.com         | 781           |
| hawaii.armymwr.com      | 385           |
| bliss.armymwr.com       | 370           |
| eisenhower.armymwr.com  | 295           |
| campbell.armymwr.com    | 275           |
| wiesbaden.armymwr.com   | 273           |
| moore.armymwr.com       | 138           |
| humphreys.armymwr.com   | 119           |
| gregg-adams.armymwr.com | 94            |

| Session source                      | Total users ▼ |
|-------------------------------------|---------------|
| google                              | 1,647         |
| (direct)                            | 1,169         |
| home.army.mil                       | 805           |
| installations.militaryonesource.mil | 278           |
| bing                                | 144           |
| hrc.army.mil                        | 87            |
| m.facebook.com                      | 55            |
| myarmybenefits.us.army.mil          | 31            |
| europeafrica.army.mil               | 25            |
| ppar.com                            | 24            |



#### Survivor Outreach Services (SOS)

Sessions 4,392

3,828

Total users

New users 2.913

**1** 56.3%

Avg. Session Time Engagement rate

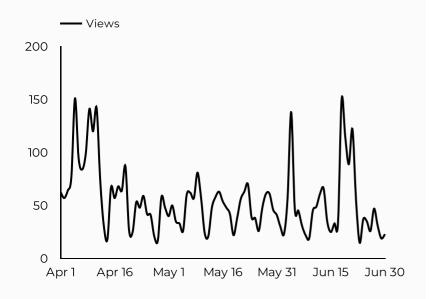
**45.8%** 

01:35

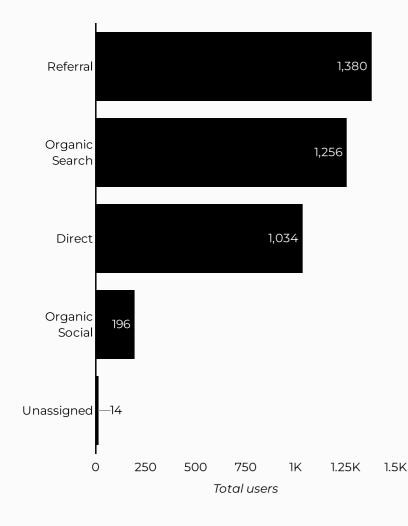
**\$** 47.7%

55%

#### How is site traffic trending?



#### Which channels are driving traffic?



#### **Top US Army Installations**

Sorted by Total Users

| Installation         | Total users ▼ |
|----------------------|---------------|
| www.armymwr.com      | 2,621         |
| liberty.armymwr.com  | 159           |
| campbell.armymwr.com | 111           |
| bliss.armymwr.com    | 92            |
| jblm.armymwr.com     | 81            |
| cavazos.armymwr.com  | 74            |
| moore.armymwr.com    | 57            |
| hawaii.armymwr.com   | 50            |
| carson.armymwr.com   | 49            |
| redstone.armymwr.com | 48            |

| Session source  | Total users ▼ |
|-----------------|---------------|
| google          | 1,109         |
| (direct)        | 1,034         |
| home.army.mil   | 722           |
| hrc.army.mil    | 363           |
| army.mil        | 129           |
| m.facebook.com  | 116           |
| bing            | 114           |
| armylinks.com   | 67            |
| lm.facebook.com | 43            |
| l.facebook.com  | 34            |



#### Gold Star Spouses Day

Views **207** 

Sessions 196

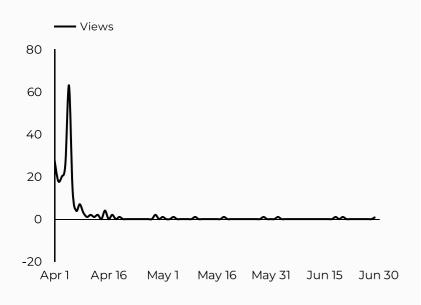
Total users 179

New users 104

Engagement rate

57%

#### How is site traffic trending?

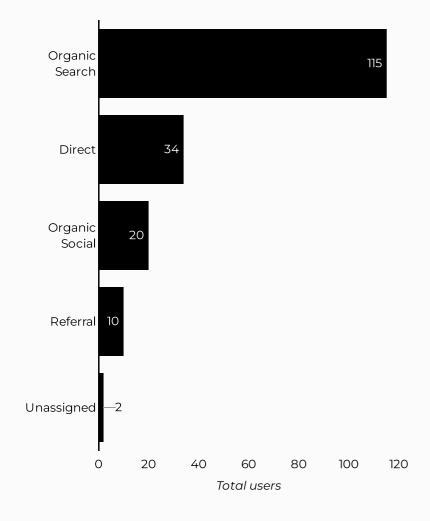


#### **Top US Army Installations**

Sorted by Total Users

| Installation               | Total users ▼ |
|----------------------------|---------------|
| www.armymwr.com            | 168           |
| kaiserslautern.armymwr.com | 4             |
| wainwright.armymwr.com     | 4             |
| baumholder.armymwr.com     | 3             |
| miami.armymwr.com          | 1             |

#### Which channels are driving traffic?



| Session source               | Total users ▼ |
|------------------------------|---------------|
| google                       | 107           |
| (direct)                     | 34            |
| bing                         | 7             |
| m.facebook.com               | 7             |
| l.facebook.com               | 5             |
| linkedin.com                 | 5             |
| home.army.mil                | 3             |
| (not set)                    | 2             |
| lm.facebook.com              | 2             |
| armyeitaas.sharepoint-mil.us | 1             |



#### Memorial Day

views **4,938** 

Sessions 4,373

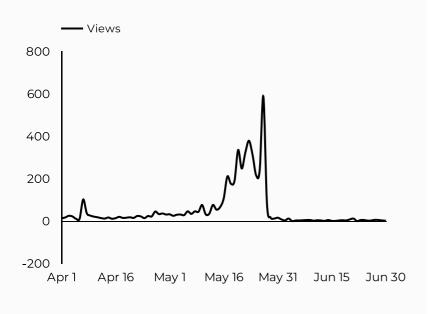
Total users 3,829

New users **1,888** 

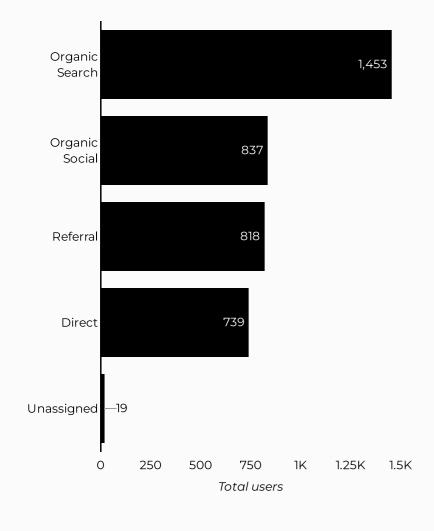
Engagement rate

69%

#### How is site traffic trending?



#### Which channels are driving traffic?



#### **Top US Army Installations**

Sorted by Total Users

| Installation               | Total users ▼ |
|----------------------------|---------------|
| www.armymwr.com            | 1,659         |
| kaiserslautern.armymwr.com | 720           |
| humphreys.armymwr.com      | 402           |
| campbell.armymwr.com       | 222           |
| novosel.armymwr.com        | 162           |
| daegu.armymwr.com          | 150           |
| hawaii.armymwr.com         | 131           |
| eisenhower.armymwr.com     | 130           |
| meade.armymwr.com          | 77            |
| gregg-adams.armymwr.com    | 68            |

| Session source  | Total users 🕶 |
|-----------------|---------------|
| google          | 1,377         |
| home.army.mil   | 781           |
| (direct)        | 739           |
| m.facebook.com  | 564           |
| lm.facebook.com | 182           |
| l.facebook.com  | 84            |
| bing            | 53            |
| (not set)       | 19            |
| yahoo           | 11            |
| duckduckgo      | 9             |



#### Soldier and Family Assistance Center (SFAC)

Views 1,890 **★** 7.5%

Sessions 1,697 Total users 1,476 Compared Y-o-Y

New users 578 **1** 9.5%

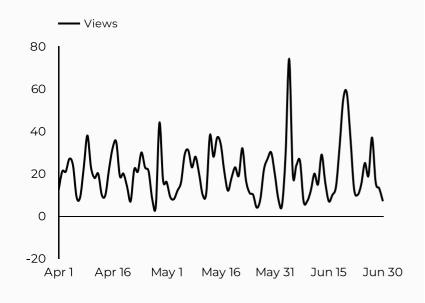
Avg. Session Time Engagement rate

**-62.2**%

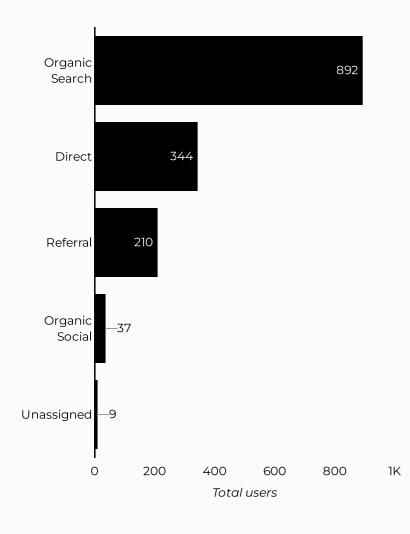
75%

**154.3**% **154.3**%

#### How is site traffic trending?



#### Which channels are driving traffic?



#### **Top US Army Installations**

Sorted by Total Users

| Installation          | Total users 🕶 |
|-----------------------|---------------|
| www.armymwr.com       | 704           |
| bliss.armymwr.com     | 302           |
| cavazos.armymwr.com   | 221           |
| belvoir.armymwr.com   | 106           |
| carson.armymwr.com    | 63            |
| drum.armymwr.com      | 34            |
| wiesbaden.armymwr.com | 27            |
| mccoy.armymwr.com     | 23            |
| italy.armymwr.com     | 12            |
| irwin.armymwr.com     | 6             |

| Session source                      | Total users ▼ |
|-------------------------------------|---------------|
| google                              | 782           |
| (direct)                            | 344           |
| bing                                | 97            |
| army.mil                            | 50            |
| home.army.mil                       | 49            |
| installations.militaryonesource.mil | 35            |
| m.facebook.com                      | 17            |
| l.facebook.com                      | 14            |
| military.com                        | 9             |
| myarmybenefits.us.army.mil          | 9             |



### Search

|     | Search                          | Total Searches • | Total users | Search count per<br>user | Bounce rate |
|-----|---------------------------------|------------------|-------------|--------------------------|-------------|
| 1.  | finance                         | 78               | 66          | 1.18                     | 1.49%       |
| 2.  | acs                             | 59               | 35          | 1.69                     | 0%          |
| 3.  | aer                             | 41               | 38          | 1.08                     | 0%          |
| 4.  | jobs                            | 32               | 24          | 1.33                     | 0%          |
| 5.  | volunteer                       | 32               | 27          | 1.19                     | 0%          |
| 6.  | personal financial<br>counselor | 30               | 1           | 30                       | 0%          |
| 7.  | mflc                            | 29               | 28          | 1.04                     | 0%          |
| 8.  | sfrg                            | 28               | 22          | 1.27                     | 0%          |
| 9.  | discovery                       | 26               | 9           | 2.89                     | 0%          |
| 10. | wic                             | 19               | 15          | 1.27                     | 0%          |
| 11. | efmp                            | 16               | 14          | 1.14                     | 0%          |
| 12. | lending closet                  | 15               | 13          | 1.15                     | 0%          |
| 13. | resume                          | 15               | 11          | 1.36                     | 21.43%      |
| 14. | sharp                           | 14               | 8           | 1.75                     | 0%          |
| 15. | counseling                      | 14               | 12          | 1.17                     | 0%          |
| 16. | financial readiness             | 13               | 10          | 1.3                      | 10%         |
| 17. | job                             | 13               | 6           | 2.17                     | 33.33%      |
| 18. | employment                      | 12               | 12          | 1                        | 0%          |
| 19. | army community<br>service       | 11               | 10          | 1.1                      | 45.45%      |
| 20. | employment<br>readiness         | 9                | 4           | 2.25                     | 0%          |
| 21. | cpr                             | 9                | 6           | 1.5                      | 0%          |
| 22. | financial                       | 9                | 6           | 1.5                      | 0%          |
| 23. | careers                         | 9                | 9           | 1                        | 0%          |
| 24. | mflac                           | 8                | 6           | 1.33                     | 0%          |
| 25. | self help                       | 8                | 4           | 2                        | 28.57%      |
| 26. | water aerobics                  | 8                | 2           | 4                        | 40%         |
| 27. | divorce                         | 8                | 6           | 1.33                     | 0%          |
| 28. | payroll                         | 8                | 2           | 4                        | 0%          |
| 29. | marriage                        | 8                | 6           | 1.33                     | 0%          |
| 30. | family readiness                | 8                | 1           | 8                        | 0%          |
|     | Grand total                     | 2,248            | 1,646       | 1.37                     | 2.92%       |